

Need some help?



You can get independent help with making a complaint from:-

healthwatch
Lincolnshire

● Healthwatch
Lincolnshire

POhWER
advocacy, making your voice heard

● POhWER

Still not happy?



You can contact the
Parliamentary and Health
Service Ombudsman

healthwatch Lincolnshire



01205 820892



info@healthwatchlincolnshire.
co.uk



www.healthwatchlincolnshire.
co.uk



Healthwatch Lincolnshire
Unit 12, 1-2 North End
Swineshead
Boston
PE20 2LR

POhWER

advocacy, making your voice heard



0345 015 4033



pohwer@powher.net



www.pohwer.net



P.O. Box 14043
Birmingham
B6 9BL



Parliamentary and Health Service Ombudsman



0345 015 4033



phso.enquiries@ombudsman.
org.uk



PHSO
Millbank Tower
Millbank
London SW1P 4OP

NHS

South West Lincolnshire
Clinical Commissioning Group

Making a complaint



South West
Lincolnshire



easy
read

Unhappy with your care?



Firstly speak with the person who is giving you care.



If this doesn't help, you can make a complaint.

How to make a complaint



You should contact the trust that is giving you care.



Your local doctor (GP), Optometrist or Pharmacist



0300 311 2233



england.contactus@nhs.net



South West Lincolnshire Clinical Commissioning Group



01476 406526



SWLCCG.complaints@nhs.net



Complaints & Quality Team
South West Lincolnshire CCG
The Council Offices
St Peters Hill
Grantham,
NG31 6PZ



United Lincolnshire Hospitals NHS Trust



01476 464861



complaintsulh@ulh.nhs.uk



Chief Executive ULH NHS Trust
Lincoln County Hospital
Greetwell Road
Lincoln
LN2 5QY



Lincolnshire Community Health Services NHS Trust



01529 220356



complaints2@lincs-chs.nhs.uk



LCCHS Complaints and Claims
Team
Bridge House
Unit 16, The Point
Lions Way
Sleaford NG34 8GG



Lincolnshire Partnership NHS Foundation Trust



01529 222266



PALS@lpft.nhs.uk



FREEPOST RSAZ-SJHU-CKYK
Customer Services Team
Lincolnshire Partnership NHS
Foundation Trust
Unit 8 The Point, Lions Way
Sleaford, NG34 8GG